

REPORTING TOOLS

A one page guide to reporting harmful online content & getting advice

Children &
Young people

Parents &
Carers

Childline: a free, private and confidential (unless a child is at risk of being harmed or harming others) service where children and young people can talk about anything to a trained counsellor, online www.childline.org.uk or on the phone 0800 1111

NSPCC: NSPCC's helpline (0808 800 5000) provides expert advice and support for parents and carers concerned about a child. NSPCC also provide advice on keeping children safe online www.nspcc.org.uk/keeping-children-safe/online-safety/

National crime agency CEOP Safety Centre: Children and young people can report concerns about child sexual abuse and exploitation by visiting www.ceop.police.uk/safetycentre

National crime agency CEOP education: advice for parents and carers on what to do if theres a viral scare online www.thinkuknow.co.uk/parents/articles/theres-a-viral-scare-online-what-should-i-do

YoungMinds: a charity providing free and confidential advice for children and young people suffering with their mental health. They can text YM to 85258
Report harmful content: support and direction for anyone over 13 years old to report legal but harmful content
<https://reportharmfulcontent.com>

Internet Matters: advice for parents and carers on how they can deal with online safety issues
www.internetmatters.org

FOR PROFESSIONALS

England: Harmful online challenges and online hoaxes (Department for Education): non-statutory advice for education settings to support their approach to harmful online challenges and online hoaxes (applies to England)
www.gov.uk/government/publications/harmful-online-challenges-and-online-hoaxes

Wales: Advice for schools on preparing for and responding to viral online harmful challenges and hoaxes (Welsh Government)
<https://hwb.gov.wales/zones/keeping-safe-online/resources/advice-for-schools-on-preparing-for-and-responding-to-viral-online-harmful-challenges-and-hoaxes>

Professionals online safety hotline (POSH)
A helpline supporting professionals working with children and young people with any online safety issues they may be having - 0344 381 4772 or helpline@saferinternet.org.uk

NSPCC: NSPCC's helpline (0808 800 5000) provides expert advice and support for adults concerned about a child

England: Department of Education's statutory guidance Keeping Children Safe in Education (KCSIE): KCSIE covers online safety and what to do in the event of a safeguarding incident. Schools have responsibilities under this statutory guidance and they must have regard to this

Wales: Welsh Government statutory guidance 'keeping learners safe' is intended for all those working with children and young people in an education setting or related agency who would benefit from understanding the process and expectations for safeguarding in schools, and the wider system. Section 7 is focused on 'keeping learners safe and secure online'.