



Wirral Foodbank Plus works with Citizens Advice Wirral, providing dedicated advice and support, including:

- ◆ Benefits
- ◆ Universal Credit
  - ◆ Debt
  - ◆ Housing
- ◆ Relationships

If you require help with any of the above or any of the services mentioned in this leaflet, please let one of our volunteers know at the foodbank centre you are attending, or contact:

Wirral Foodbank:  
Telephone: 0151 638 7090  
(Lines open Mon–Thu 9am– 1.30pm)  
Email:  
[enquiries@wirralfoodbank.org.uk](mailto:enquiries@wirralfoodbank.org.uk)



### HELP WITH FOOD

Wirral Food Bank  
Unit 14  
Wirral Business Centre  
Dock Road  
Birkenhead  
CH41 1JW

Telephone: 0151 638 7090  
(Lines open Mon–Thu 9am– 1.30pm)  
**OUT OF HOURS SUPPORT**  
0151 677 6557

Email:  
[enquiries@wirralfoodbank.org.uk](mailto:enquiries@wirralfoodbank.org.uk)

Web: [www.wirral.foodbank.org.uk](http://www.wirral.foodbank.org.uk)

Charitable Incorporated Organisation  
registered in England with  
Charity Number 1167967



# EXTRA SUPPORT LEAFLET



WINTER 2024

*Restoring Dignity Reviving Hope*

## Support for Essential Needs

(Household Support Fund)

Provides help towards:

- ◆ specialist food needs
- ◆ shoes and clothing
- ◆ furniture and household goods
- ◆ white goods
- ◆ fuel and water bills
- ◆ phone and broadband bills
- ◆ travel costs
- ◆ veterinary bills
- ◆ car repair bills
- ◆ medical expenses.

This list is not exhaustive and other essentials will be considered.

You can apply for help by contacting:

Wirral Council  
[www.wirral.gov.uk/welfaresupport](http://www.wirral.gov.uk/welfaresupport)  
or via the Wirral Council Helpline on  
**0151 606 2005**



## Financial Support with Fuel & Water Debt

If you cannot afford to pay for your gas and electricity or you are struggling to deal with gas, electricity or water debt, you can get the following help:

- ◆ If you have a pre-payment meter, you can request a fuel voucher (gas and electric) from Wirral Council:

Contact Wirral Council  
[www.wirral.gov.uk/welfaresupport](http://www.wirral.gov.uk/welfaresupport) or via  
the Wirral Council Helpline on  
**0151 606 2005 (opt. 4)**

- ◆ If you pay by direct debit you can ask for help, from Citizens Advice Wirral, towards your gas, **electricity** and water costs, which will be paid directly to your provider:

or

- ◆ If you are struggling with gas, electricity and water debt you can ask for help from Citizens Advice Wirral, to clear or reduce your debt:

Contact Citizens Advice Wirral  
[www.citizensadvicewirral.org.uk](http://www.citizensadvicewirral.org.uk)

**08082 78 78 48**

## ASYLUM SEEKERS/REFUGEES

If you need extra support as an Asylum Seeker or Refugee, two local agencies can help you. They can also support you if you need help with translation

Contact **WIRRAL CHANGE** on  
**0151 649 8177**  
Or  
**WIRRAL MULTICULTURAL ORG.**  
**0151 792 5116**



Free, impartial advice to help you reduce your energy bills.

Energy & water bill advice  
Low energy lighting  
Installing energy saving measures  
Heating repairs or upgrade

Call 0800 043 0151  
[advice@epplus.org](mailto:advice@epplus.org)  
[www.epplus.org.uk/contact](http://www.epplus.org.uk/contact)